

LISA

STEWARDESS



PERSONAL INFO

Passport	EU+US Greencard
Nationality	Dutch
Location	Hollywood, Florida
Languages	Dutch (fluent) English (fluent) Spanish (native) Papiamento (native)
	No Tattoos
	Non-smoker
	Driver's license E

CONTACT ME



CERTIFICATES

Eng1
STCW
Silver Service
Security Awareness
Crowd Management
Crisis Management
Food & Hygiene Level 2

2006 - 2009: Graduated Level 4
Commercial Business Administrator

2003 - 2006: Graduated Level 3
Business Administration

1993 - 1997: Graduated High
School in St. Maarten

PROFILE

My objective is to find a freelance position on a charter motor or sailing yacht. I am committed to providing excellent service and complete guest satisfaction. I am open to any professional opportunities as I seek my perfect fit in yachting. I bring a positive attitude and energy to the workplace and have a passion for customer service and creating memorable experiences for the guests.

I've proven my ability to work really well in a team environment and to learn team dynamics very quickly. I have the ability to deal with problems efficiently and effectively ensuring the best possible experience for the guests.

KEY SKILLS

Table Setting	Inventory	Self-Motivated
Food Service	Wine Service	Hard Worker
Drinks Service	Silver Polishing	Work Under Pressure
Teamwork	Organized	Fast Learner
Flower Decorating	Boat Set Up	Common Sense
Bartending	Watch Keeping	Loyal
Housekeeping	Team Leading	Strong Work Ethic
Laundry	Easy Going	Crew Cooking

YACHT EXPERIENCE

Freelance Stewardess

March 2022 - Present

[Redacted] a company in Miami Beach that manages over 50 yachts. I offer them freelance stewardess services for their day trips in the Miami area for their private and charter boats.

M/Y [Redacted] 30 M Private - Freelance Stewardess/Cook

February 8th 2022 - March 8th 2022 Freelance position at Ocean Reef in Key Largo Florida

I worked as a freelance stewardess/cook for 4 weeks on M/Y Adventure Us at Ocean Reef in Florida Key Largo for a guests trip. Took care of the interior and the cooking for crew and the needs of all guests onboard. Cabins, housekeeping, cooking, flower arrangements, maintaining interior clean at all times, assisted with docking and departure.

M/Y [Redacted] 48 M - Stewardess/Cook

1 March 2020 - 31 May 2020

I worked 3 months but due to Covid-19 the owner had to cut down on the staff.

REFERENCES

S/Y [REDACTED] B 34m Private/Charter - Solo Stew/Crew Cook

December 2018 - January 2019 / April 2019 - July 2019

Very busy private/charter yacht cruising in the Med and Caribbean. I took care of the entire interior and took care of the guest's needs. I was responsible for the laundry, housekeeping, shopping, inventory, and cooking for the crew while we did the crossing from St. Maarten to Norway Bergen. Assisted with docking and departure.

S/Y [REDACTED] 27m Private/Charter - Solo Stew/Crew Cook

August 2017 - April 2018

Busy private/charter yacht cruising both in Med and Caribbean. Running the interior of the boat and taking care of all charter guests and their needs. Responsible for all the shopping and purchases. Taking care of the accounts at the end of the month and making sure that the budget allowances are met. Assisting the Captain when needed with watch keeping duties and helping on deck when required. Preparing variety of fresh crew food. Overseeing all of the interior daily duties and prioritizing the guest and owner needs.

M/Y [REDACTED] 77m Charter - Stewardess

April 2017 - July 2017

I had the great opportunity to work on M/Y Legend, very busy charter yacht cruising in Greenland and Mediterranean. I was assisting the Chief Stew with the guest's service, setting up the table, preparing drinks for the guests as well as all laundry and housekeeping duties.

S/Y [REDACTED] 30m Private - Solo Stew/Crew Cook

March 2017 - April 2017

This was freelance position, taking care of 2 guests and 3 crew members in Greece Lefkada. I was responsible for day to day interior duties.

LAND BASED EXPERIENCE

[REDACTED] Hosting & Promotions - Hostess and Brand Ambassador

July 2015 - March 2017

When a new product was released, I was responsible to inform the passengers and promote the sale of these high-ends products. I was also responsible for the monthly report of the results of the products and targets. I gained significant experience providing five-star customer service to passengers at the duty-free area. The following experiences helped prepare me for my career in the yachting industry.