



VIKTORIAA



Responsible and motivated person with a strong willingness to learn and contribute, who is ready to apply education in the workplace.

Able to handle challenging work, and excellent time management skills



Work Experience

07/
2024
-
now

Restaurant Server

- Served food and beverages to patrons and immediately remedied issues with orders.
- Trained new employees on restaurant procedures and plating techniques.
- Displayed enthusiasm and knowledge about restaurant's menu and products.
- Greeted customers, answered questions and recommended specials to increase profits.

01/
2021-
06/
2023

Events team member

- Worked in hotels : Hilton, MGallery, Q Hotel, Wyndham, Radisson, HP
- Plaza Hotel, Monopol, Novotel, Zamek Topacz
- Provided customer service support during events, ensuring guests had a positive experience.
- Engaged with attendees, creating a welcoming and positive event experience.
- Participated in post-event evaluations to discuss successes and areas for improvement.

01/
2023
-06/
2023

Warehouse packer, trainee

- Assembled and packed orders according to customer specifications.
- Stacked cartons onto appropriate pallets according to size and weight restrictions.
- Stretched wrap and move skids to finished goods staging area.
- Received and counted stock items, recording data manually or on computer for inventory purposes.

02/
2022
-06/
2022

Volunteer coordinator

- Coordination people and volunteer teams, meeting refugees in the railway and bus stations, founding them the housing
- Work under the emotional pressure with no schedule
- Managed day-to-day operations of the department including scheduling tasks and assigning duties.
- Demonstrated strong problem-solving skills, resolving issues efficiently and effectively.



Hallandale beach, FL

Education

Bachelor of Logistics and Supply Chain Management

of Logistics in Wroclaw

2022-2024
not finished

Logistics college, Wroclaw

2020-2022
completed 2 years

Truck Dispatcher Course

2024-2025
online

Skills

Communication skills
Leadership
Bilingual
Microsoft word
Microsoft Excel
Detail-oriented

Customer service
Restaurant experience
Detail-oriented
Bar terminology
POS system operation
Cash handling

Language

- Ukrainian, Russian - native
- English - Intermediate +
- Polish - Intermediate
- German, Spanish - beginner



Hobbies, interests

Traveling, sport games - volleyball, football, trainings;
math, trying new things, driving.