



# VIKTORIA

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📍 Hallandale beach, FL  
[REDACTED]

## Education

### Bachelor of Logistics and Supply Chain Management

[REDACTED] of Logistics in Wroclaw  
2022-2024  
not finished

### Logistics college, Wroclaw

2020-2022  
completed 2 years

### Truck Dispatcher Course

2024-2025  
online

## Skills

Communication skills	Customer service
Leadership	Restaurant experience
Bilingual	Detail-oriented
Microsoft word	Bar terminology
Microsoft Excel	POS system operation
Detail-oriented	Cash handling

## Language

- Ukrainian, Russian - native
- English - Intermediate +
- Polish - Intermediate
- German, Spanish - beginner

DO Responsible and motivated person with a strong willingness to learn and contribute, who is ready to apply education in the workplace.

Able to handle challenging work, and excellent time management skills

## Work Experience

07/  
2024

-  
now

### Restaurant Server

- Served food and beverages to patrons and immediately remedied issues with orders.
- Trained new employees on restaurant procedures and plating techniques.
- Displayed enthusiasm and knowledge about restaurant's menu and products.
- Greeted customers, answered questions and recommended specials to increase profits.

01/  
2021-

06/  
2023

### Events team member

- Worked in hotels : Hilton, MGallery, Q Hotel, Wyndham, Radisson, HP
- Plaza Hotel, Monopol, Novotel, Zamek Topacz
- Provided customer service support during events, ensuring guests had a positive experience.
- Engaged with attendees, creating a welcoming and positive event experience.
- Participated in post-event evaluations to discuss successes and areas for improvement.

01/  
2023

-06/  
2023

### Warehouse packer, trainee

- Assembled and packed orders according to customer specifications.
- Stacked cartons onto appropriate pallets according to size and weight restrictions.
- Stretched wrap and move skids to finished goods staging area.
- Received and counted stock items, recording data manually or on computer for inventory purposes.

02/  
2022

-06/  
2022

### Volunteer coordinator

- Coordination people and volunteer teams, meeting refugees in the railway and bus stations, founding them the housing
- Work under the emotional pressure with no schedule
- Managed day-to-day operations of the department including scheduling tasks and assigning duties.
- Demonstrated strong problem-solving skills, resolving issues efficiently and effectively.

## Hobbies, interests

Traveling, sport games - volleyball, football, trainings; math, trying new things, driving.