



# BIANCA [REDACTED]

## Stewardess

Contact:

[REDACTED] Ft. Lauderdale [REDACTED]

### PERSONAL DETAILS:

Date of Birth:

Nationality:

American

Driver's License/Passport:

Valid/Exp. 2033

Availability:

Immediate

Health:

Excellent

Non-smoker

No tattoos

### CERTIFICATES:

- STCW-10
- ENG 1
- Silver Service Knowledge
- Bartending License

SKI LLS :

- Guest Services
- Bartending
- Organization/Cleaning
- Laundry/Ironing
- Table Decor
- Childcare
- Interior/ Galley Maintenance
- Flower Arranging
- Problem Solving
- Skills

### Education:

Marketing Degree:

University of [REDACTED] 2023-2024

FAU Online Learner 2024-Present

### OBJECTIVE

I am seeking a position as a stewardess with the intent of providing excellent service and guest satisfaction. I am a hard worker with an eye for detail that will get any job done with a smile. I am a natural team player who will take orders immediately and effectively, willing to help whenever and wherever is necessary. No task is too big or small.

### WORK EXPERIENCE

#### Bartender

[REDACTED] Atlanta GA | 2023 – 2024

- Developed strong relationships with customers/regulars who continuously asked for my service.
- Efficiently managed multiple tasks simultaneously while supporting a professional demeanor.
- Projecting a cheerful and bubbly demeanor to enhance guest experience.
- Ability to create custom drinks based on preferences, and proper techniques for mixing, shaking, and stirring.

#### Event Caterer

[REDACTED] Naples FL | 2022 – 2023

- Ensuring high-quality food presentation that matches the event aesthetic.
- Managing set-up of catering equipment, tables, linens, and decorations.
- Catering to guests with dietary restrictions, allergies, and special requests.

#### Head Hostess

[REDACTED] Naples FL | 2019 – 2022

- Demonstrated flexibility by helping in other departments as needed.
- Welcomed guests with a smile, actively listening to their needs, making eye-contact, and ensuring satisfaction.
- Ensuring everything is cleaned and organized for new guests.
- Handling guest concerns or complaints with tact and professionalism

### Professional References:

