

REBECCA



Objective

To make everyone on board feel welcome, cared for and understood. To provide passengers with five star treatment that creates long lasting positive relationships. To grow and learn from my supervisors and co-workers and help promote a healthy work environment for all.

Professional Skills

- Guest Service
- Culinary assistance
- Bilingual English/ Spanish
- Multitasking
- Interior detailing
- Team building
- Customer satisfaction

Experience

May 2020 - Sep 2024

Chief Stewardess

- Responsible for the everyday smooth operation of the boat's interior department, which means being adept in the arts of housekeeping services, laundry procedures and wardrobe management, food and beverage service and cleanup, and entertaining, while maintaining proper etiquette and a high-energy, can-do attitude at all times.
- Protecting, maintaining, and caring for valuable interior items and surfaces, such as art-work, silks, china, crystal, linens, fine woodwork, and marbles
- Creating, implementing, and monitoring a financial planning system that includes accounting and budgeting for interior department needs
- Creating, implementing, and maintaining an informational management system of interior inventories and maintenance procedures
- Provisioning to maintain inventory supplies and cover guest usage
- Collaborating with the executive chef regarding meal service for the guests
- Creative planning and quality service of theme dinners and occasional guest parties
- Keeping all interior storage areas organized, orderly, and maintained
- Crew uniform purchasing
- Writing and updating all interior manuals and guest-information documents
- Maintaining and displaying knowledge of international etiquette and protocol
- Watch keeping in accordance with the list of responsibilities in the crew mess
- Exterior-crew support as needed (requiring proficiency with exterior lines and fenders)



Freelance Work

██████████ 90 Feet
Chief Stewardess

2015 - 2018

██████████ 96 Feet
Chief Stewardess

2022 - 2023

██████████ 120 Feet
Chief Stewardess

2023 - 2024

References

